

Office Policies at *Natural Smiles Dental Care*

We feel the doctor/patient relationship is built on mutual trust and respect. As such, we strive to be on time for your scheduled appointments, and ask that you give us the same courtesy. We understand that unforeseen circumstances occasionally occur and you may be unable to keep your scheduled appointment. Please see our missed/cancelled appointment guidelines below.

If you are unable to keep your scheduled appointment, we require a **48-hour notice (working business hours)** so that we may accommodate the dental needs of another patient. This guideline applies to both visits with our hygienists and our doctors. If an appointment is cancelled or rescheduled within 48 business hours of the reserved appointment time, *Natural Smiles Dental Care* may charge the patient a cancellation fee.

Hygiene and Doctor Visits: A **\$50.00** fee may be charged to the account for any appointment cancelled less than 48 business hours.

X-Ray Policy: Our dental office follows dental guidelines, and will be taking x-rays unless the patient has current x-rays sent from another office prior to the appointment. Any previous x-rays taken at another office need to be received *prior* to your first appointment.

X-ray homeopathic remedy: We have a homeopathic remedy available for purchase for those who are interested. The cost is \$2.00. Please ask a team member at the end of your appointment.

Materials testing: We HIGHLY recommend dental materials testing, especially for any chemically sensitive patients. Please reference our website for more information about this special service we offer. In the case that special dental materials need to be ordered, all fees for this special order will be charged to the patient and paid for when scheduling the appointment.

Composite/ Resin Fillings

It is the philosophy at *Natural Smiles Dental Care* to use the most conservative materials whenever possible. Composite (resin) fillings have an advantage of bonding to the tooth, providing a better seal. This material also allows the doctor to remove less tooth structure, and is a safer material than amalgam/silver (mercury) fillings. Some insurance companies do not fully cover posterior (back teeth) composite tooth fillings, and pay towards an amalgam/silver filling or downgrade. You may be responsible for the difference. If you have any concerns with this, please contact your insurance company.

Thank you, and welcome to *Natural Smiles Dental Care*.

Dr. Madelyn Pearson, Dr. Agnes Schindler, Dr. Holly Thompson, & Dr. Zachary Bailey

I understand and have read the above information.

Print Name: _____

Patient/Family Signature: _____ Date: _____